



Global Cold Chain Alliance (GCCA) Registration Terms and Conditions

(Applies to face to face and virtual/online events, meeting, webinars, and other activities.)

A. **Event Program and Presentations**

1. GCCA reserves the right to make any changes to the program in its sole discretion. Every effort will be made to keep presentations (if applicable), speakers (if applicable), times, and locations as represented. However, unforeseen circumstances may result in the substitution of one or more presentation topic(s) or speaker(s) or time(s) or location(s).

2. GCCA makes no endorsements of any presentation or product. The views, opinions, displays and presentations by speakers, exhibitors and sponsors at the event do not necessarily reflect those of GCCA.

3. Due to limitations imposed especially by certain plenary speakers, Registrants are to refrain from the audio- or videotaping of any presenters or speakers for any reason or purpose.

4. In the event that the Event has to be cancelled, delayed, interrupted or the schedule altered due to events beyond the reasonable control of GCCA or the event organizers, GCCA will not be held liable to Registrants for any damages, losses or costs incurred, including but not limited to transportation and accommodation costs. GCCA is not liable for changes in program date, content, speakers or venue

5. Registrants give permission for the Hotel to provide GCCA with information about their stay at the hotel, including their name. Registrants agree to defend and indemnify GCCA and Hotel and their affiliates from and against any and all claims arising out of Hotel providing GCCA the information.

B. **Professional Decorum**

1. Registrants are expected to behave in a professional manner. Obscene, unseemly, offensive, inappropriate, abusive, or threatening behavior directed to any other person is not conducive to a collegial learning nor business environment. GCCA reserves the right at its sole discretion to prohibit entry to any person to the Event, or eject any person based on conduct or behavior deemed inappropriate by GCCA staff, its agents and others working under its authority, without warning or refund.

C. **Personal Liability & Waiver**

1. Registrants voluntarily assume all risk to health and safety relating to the Event, whether occurring prior to, during or after the event. GCCA accepts no responsibility for injury, illness, loss or damage of any kind to person or property. By submitting your registration, you are acknowledging that an inherent risk of exposure to COVID-19 and any other communicable diseases exists in any public place where people are present. By attending the GCCA Event, you and any guests voluntarily assume all risks related to exposure to COVID-19 and any other communicable diseases and agree not to hold GCCA; or any of its affiliates, directors, officers, employees, agents, contractors, or volunteers liable for any illness or injury.

2. Registrants agree to waive, release and hold harmless GCCA, its officers, directors, employees and agents, against any and all claims arising out of or in connection with the Event, except for GCCA's own gross negligence or willful misconduct.

D. Media Release

1. GCCA may film, photograph, audio record or report in print on portions of the Event, including lectures and interactions in common areas. These recordings may be archived and used for educational and commercial purposes. By attending, Registrant consents to GCCA's global and perpetual use of his or her name, photograph, recorded voice and statements ("Information") in whole or in part, in all media and/or distribution formats, now known and hereafter developed for any lawful purpose, including but not limited to marketing, advertising, publicity, educational, sales, trade, and promotional purposes, with no right of approval and no right to compensation. Registrant releases and discharges GCCA from and against any and all claims, damages, costs and/or other liability arising from or relating to use of the Information. GCCA shall be the exclusive owner of any and all rights, title and interest, including, without limitation, copyright, electronic and distribution rights, in and to any materials containing the Information created by or on behalf of GCCA, in any form.

E. Substitution and Badge Policy

1. Substitution of registrations may be made at any time up to the Event start date with approval by GCCA. Sharing of attendee badges/credentials is not permitted at any time. Badges/credentials are issued to, can be picked up by, and used by only the attendee named in the registration. Photo ID will be required for each attendee when collecting a badge onsite. Badges must be worn at all times during the Event. A GCCA Event badge allows an attendee entry to the overall Event, but cannot guarantee admission to every session, lounge, or meeting area. Admission is subject to venue capacity and other requirements.



GLOBAL COLD CHAIN ALLIANCE®

GCCA Virtual Programs Code of Conduct

GCCA is committed to providing a safe, productive, and welcoming environment for all meeting participants and GCCA staff. All participants, including, but not limited to, attendees, speakers, volunteers, exhibitors, GCCA staff members, service providers, and all others are expected to abide by this Virtual Programs Code of Conduct. This Policy applies to all GCCA meeting-related events, including those sponsored by organizations other than GCCA but held in conjunction with GCCA events, on public or private platforms.

By participating in the Virtual Program you grant GCCA the right at the Virtual Program to record, film, live stream, photograph, or capture your likeness in any media now available or hereafter developed and to distribute, broadcast, use, or otherwise globally to disseminate, in perpetuity, such media without any further approval from you or any payment to you. This grant to GCCA includes, but is not limited to, the right to edit such media, the right to use the media alone or together with other information, and the right to allow others to use or disseminate the media.

GCCA, in its sole discretion, reserves the right to change any and all aspects of the Virtual Program, including but not limited to, the Virtual Program name, themes, content, program, speakers, performers, hosts, moderators, venue, and time.

GCCA has zero-tolerance for any form of discrimination or harassment, including but not limited to sexual harassment by participants or our staff at our meetings. If you experience harassment or hear of any incidents of unacceptable behavior, GCCA asks that you inform Brian Lynch, Senior Vice President, Business Development & Member Programs, blynch@gcca.org or Melissa Edwards, CMP, Director of Meetings & Events, medwards@gcca.org or 703-373-4300 so that we can take the appropriate action.

Unacceptable Behavior is defined as:

- Harassment, intimidation, or discrimination in any form.
- Verbal abuse of any attendee, speaker, volunteer, exhibitor, GCCA staff member, service provider, or other meeting guest.
 - Examples of verbal abuse include, but are not limited to, verbal comments related to gender, sexual orientation, disability, physical appearance, body size, race, religion, national origin, inappropriate use of nudity and/or sexual images in public spaces or in presentations, or threatening or stalking any attendee, speaker, volunteer, exhibitor, GCCA staff member, service provider, or other meeting guest.
- Disruption of presentations during sessions or at other events organized by GCCA throughout the virtual meeting. All participants must comply with the instructions of the moderator and any GCCA virtual event staff.
- Presentations, postings, and messages should not contain promotional materials, special

offers, job offers, product announcements, or solicitation for services. GCCA reserves the right to remove such messages and potentially ban sources of those solicitations.

- Participants should not sell, trade, transfer, or share their access link and/or code, unless such transfer is granted by the Organizer.
- Participants should not copy or take screen shots of Q&A or any chat room activity that takes place in the virtual space nor shall participants record or broadcast audio or video of sessions of the Virtual Program.

GCCA reserves the right to take any action deemed necessary and appropriate, including immediate removal from the meeting without warning or refund, in response to any incident of unacceptable behavior, and GCCA reserves the right to prohibit attendance at any future meeting, virtually or in person.